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EUROPEAN HOSPITALITY AWARDS 2010

PLUS:

ACCOR'S GILLES PÉLISSON ON SUCCESS
AND NEW CORPORATE RESPONSIBILITIES

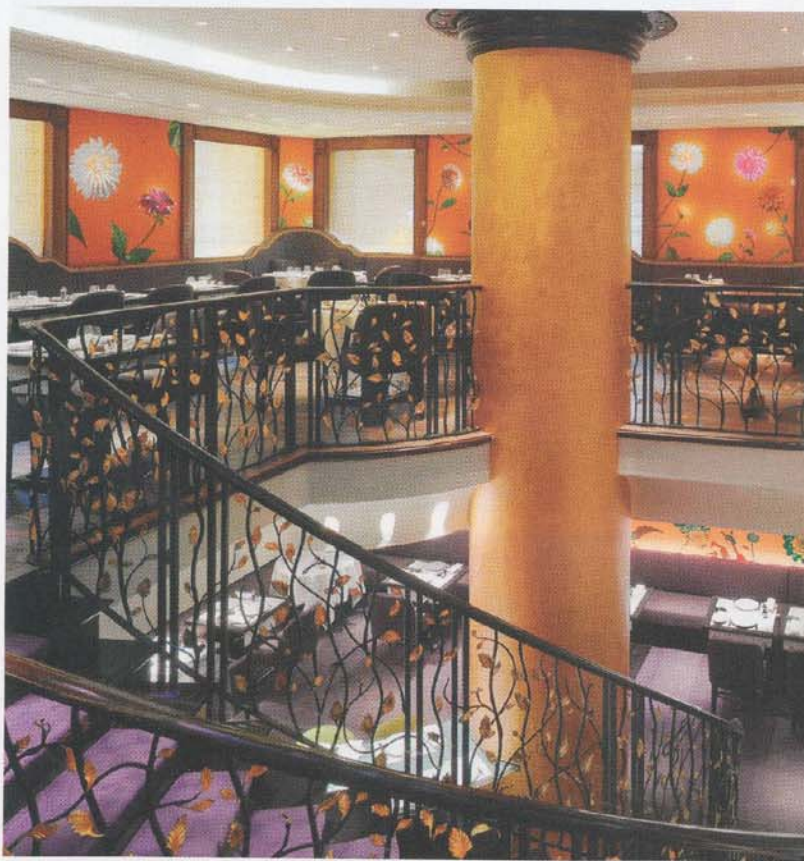
THE GORING AT 100

MANAGEMENT AGREEMENTS ROUNDTABLE

European
Hospitality
AWARDS 2010

Hotel restaurant of the year

Restaurant 114 Faubourg Hôtel Le Bristol, Paris



Located on two open levels linked by a majestic, dizzying, spiral staircase made of wrought iron, the hotel's new restaurant, Restaurant 114 Faubourg, is a garden of delights. It is renowned for its traditional French cuisine set in a casual Brasserie-Rotisserie style. At the helm of the 93-seat restaurant is Eric Desbordes, the young chef who has been mentored by Eric Frechon, Hôtel Le Bristol's chef des cuisines.

★ HIGHLY COMMENDED



Boundary Restaurant, The Boundary, London

The Boundary restaurant menus are based on classic French and English recipes with a large selection of crustacea. Charcuterie, oysters, daily-changing meats from the rotisserie and cheese are served from trolleys in the dining room.

☞ NOMINEES

- Restaurant Calla, Steigenberger Hotel, Hamburg
- Bar Bouliud, Mandarin Oriental, London
- The Grill at The Dorchester, The Dorchester, London
- Four Seasons Hotel, Florence
- Ancáz Liverpool Street's 1901 Restaurant and Wine Bar, London
- The Capital Hotel, London

Concierge of the year

Thomas Munko, The Ritz-Carlton, Berlin



The Ritz-Carlton, Berlin's Thomas Munko was hired in 2003 as a concierge and has been part of the team right from the beginning. He has since become an integral part of the hotel's success as chief concierge and there are many stories that exemplify his highly personable dedication and sense of enterprise. After a long journey a group of guests had arrived

at the hotel and the father noticed that he had forgotten to bring his daughter's suitcase on their travels. The daughter was a very young girl and absolutely attached to her clothes, particularly her stuffed animals. Without notifying the guests, the concierge team under Thomas Munko decided to go to neighbouring partner hotel the Marriott to get a stuffed

teddy bear and added another, The Ritz-Carlton lion. They then went to the shopping mall to buy the girl fresh pyjamas, underclothing and a sweater to make sure she felt comfortable. To top everything the team decided to pack all the clothes in nice packages in her room, with a handwritten note, a glass of milk and some cookies.

★ HIGHLY COMMENDED



Clive Smith,
The Capital Hotel, London



➤ NOMINEES

- Renata Havrankova, Sheraton Prague Charles Square Hotel
- Tomas Man, Chateau Moely, Czech Republic