

The Capital

Your Feedback

We would appreciate if you could spend few moments of your time providing us with your feedback so that we can continue improving the service that we give at The Capital. Please be so kind to return it by fax it back to +44 (0)20 7591 1206.

Name _____

Room number _____ Date of stay _____

Address _____

Email _____

Please add me to your mailing list to notify me of special offers and events
(please tick box)

	<i>Excellent</i>	<i>Good</i>	<i>Average</i>	<i>Poor</i>
How would you describe your stay at The Capital?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How did you find our staff?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Quality of Service	<i>Excellent</i>	<i>Good</i>	<i>Average</i>	<i>Poor</i>
Reception/ Check in-check out	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Concierge / Luggage delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Maid service / Room cleanliness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Room & Bathroom Amenities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
In-room facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Food & Beverage	<i>Excellent</i>	<i>Good</i>	<i>Average</i>	<i>Poor</i>
The Capital Restaurant	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The Capital Bar	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Room Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other comments or suggestions how to improve the service at The Capital

Many thanks.