

# *The Capital*

## **The Vision**

The Capital is London's finest five star small luxury hotel.

## **The Mission Statement**

Our dedicated and professional team strive to provide seamless service and excellent standards at all times.

## **Our Values**

*C*omfort that is full of English character

*A*stute in business matters with total integrity

*P*rompt professional service led by excellent processes

*I*nnovative at all times to prevent good service becoming the norm

*T*eam – to be nurtured and developed to benefit our internal & external clients

*A*mbitious for continuous improvement

*L*eadership – to inspire & engage everyone at The Capital to deliver our mission statement